



SAMSUNG QB13R FHD Small Signage Display User Guide

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SAMSUNG

Quick Setup Guide



QB13R-M QB13R-TM

* Recommended hours of use per day of this product is under 16 hours. If the product is used for longer than 16 hours a day, the warranty may be void.

* The colour and the appearance may differ depending on the product, and the content in the manual is subject to change without prior notice to improve the performance.

* Download the user manual from the following Samsung Website for further details.

<http://www.samsung.com/displaysolutions>

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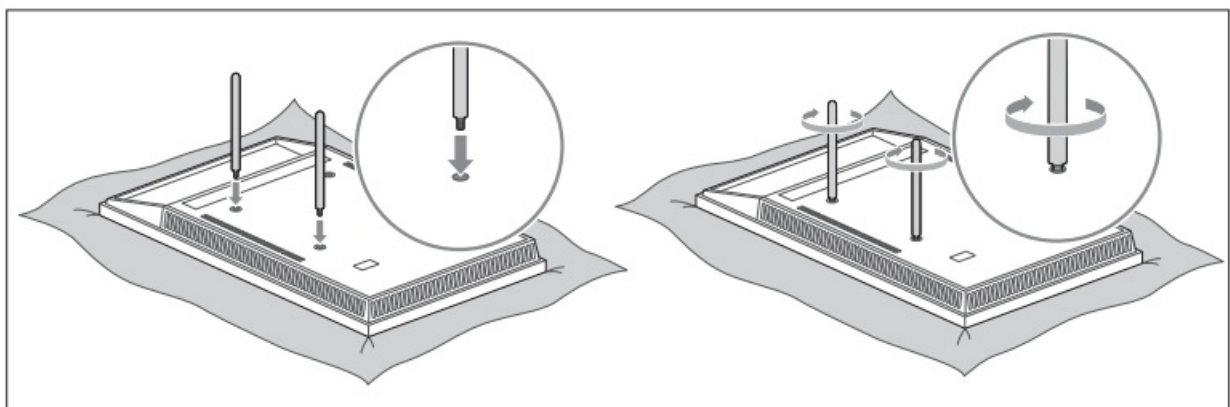
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Checking the Components

1. Quick Setup Guide
2. Warranty card (Not available in some locations)
3. Regulatory guide
4. Power cord
5. AC/DC adapter
6. Batteries (AAA x 2) (Not available in some locations)
7. Remote Control
8. RS232C adapter
9. STAND-BAR x 2
10. TOUCH OUT cable (Supported model: QB13R-TM)

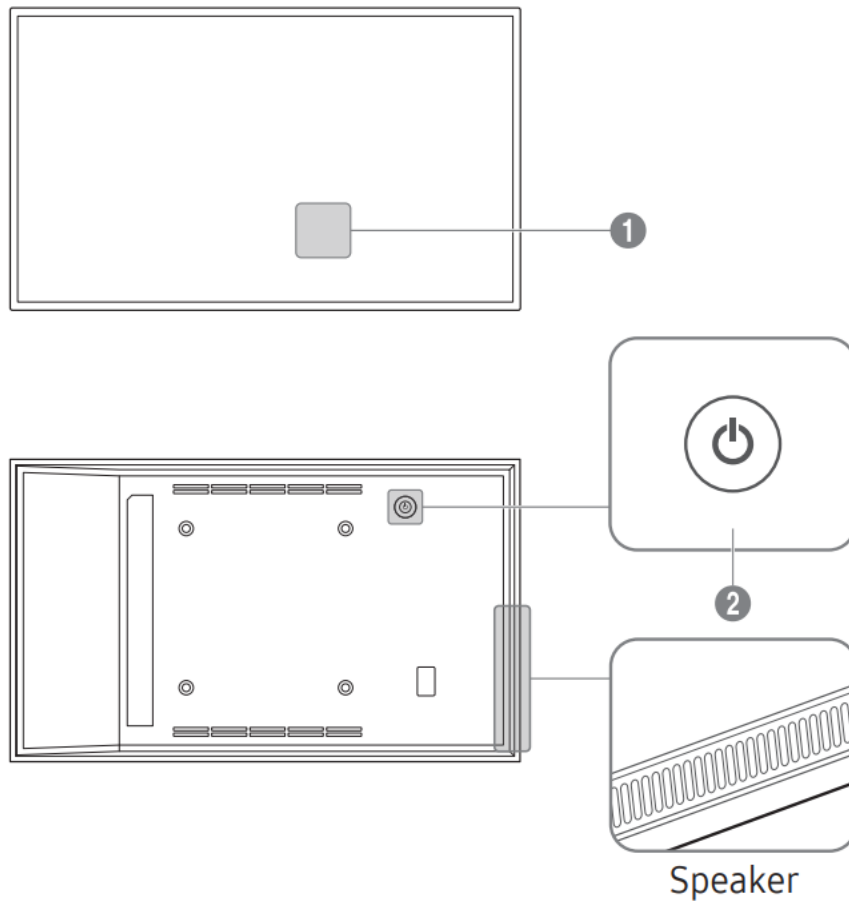
Contact the vendor where you purchased the product if any components are missing. Components may not be supported depending on the model or geographical area.

Using the STAND-BAR



Place the product with the face down on top of the protective cloth or cushion.
Insert the bar into a slot on the product and then turn to fasten.

Parts



1. Remote sensor

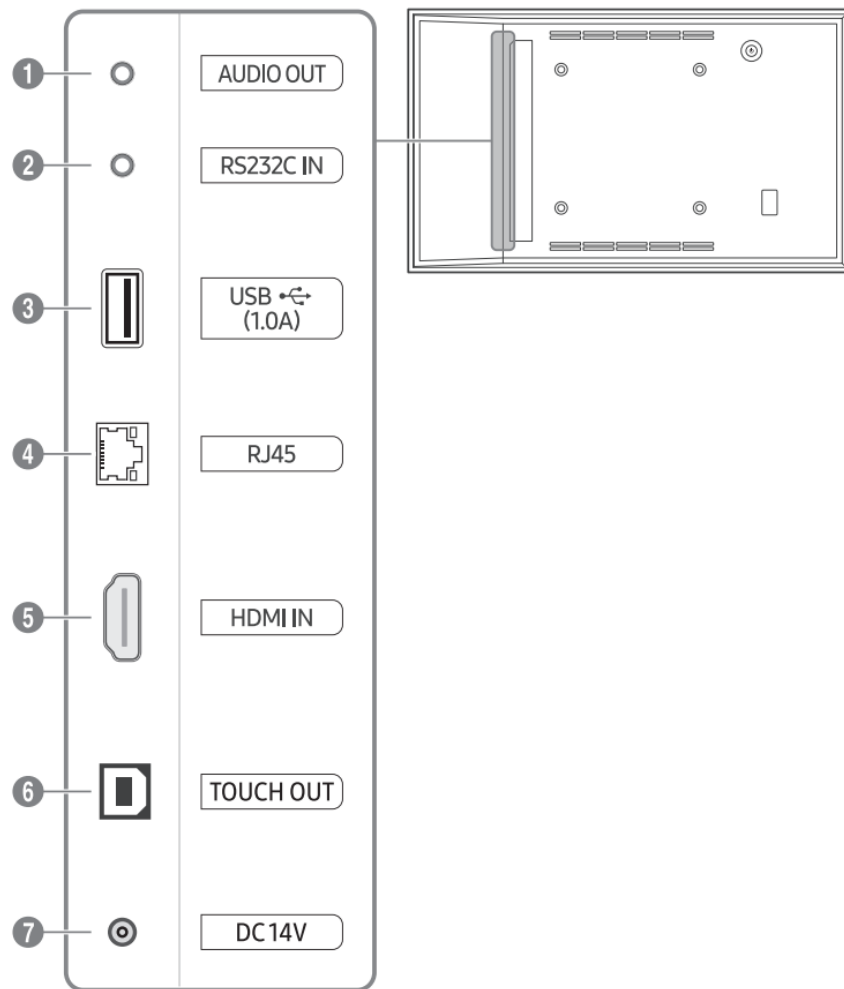
Press a button on the remote control pointing at the sensor on the front of the product to perform the corresponding function.

* Using other display devices in the same space as the remote control of this product can cause the other display devices to be inadvertently controlled.

2. Power button

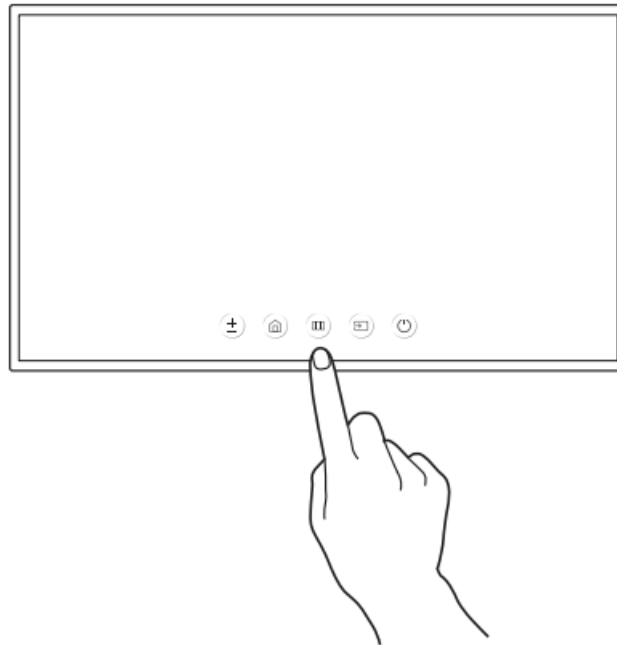
Turns the product on or off.

Ports



1. Outputs sound to an audio device via an audio cable.
2. Connects to MDC using an RS232C adapter.
3. Connect to a USB memory device.
 - * The USB ports on the product accept a maximum constant current of 1.0A. If the maximum value is exceeded, USB ports may not work.
4. Connects to MDC and the Internet using a LAN cable. (10/100 Mbps)
 - * Use Cat7(*STP Type) cable for the connection.
 - Shielded Twist Pair.
5. Connects to a source device using a HDMI cable or HDMI-DVI cable.
6. Connects to a PC using a TOUCH OUT cable to enable touch functions.
 - * Supported model: QB13R-TM
7. Connects to the AC/DC adapter.

Administrator menu (Supported model: QB13R-TM)



- * Touching and holding on the screen when the product is turned on displays the administrator menu.
- * If the touchscreen control is not available, use the remote control to go to System → Touch Control → Touch Control and select On from the OSD menu. And go to Device to Control and select Samsung SMART Signage or Auto.
- * If the administrator menu is not displayed, use the remote control to go to System → Touch Control → Admin Menu Lock and select Off from the OSD menu.

Troubleshooting Guide

Issues	Solutions
The screen keeps switching on and off.	Check that the cable between the product and the PC is connected correctly.
No Signal is displayed on the screen.	Check that the product is connected correctly with a cable.
	Check that the source device connected to the product is powered on.

Specifications

Model Name		QB13R-M / QB13R-TM
	Size	13 CLASS (13.27 inches / 33.7 cm)
	Display area	295.37 mm (H) x 166.49 mm (V)
Power Supply		AC100-240V~ 50/60Hz Based on the AC voltage of the adapter. For the DC voltage of the product, refer to the product label.
Environmental considerations	Operating	Temperature : 0 °C – 40 °C (32 °F – 104 °F) Humidity : 10% – 80%, non-condensing
Storage	Temperature : -20 °C – 45 °C (-4 °F – 113 °F) Humidity : 5% – 95%, non-condensing	

- * This device is a Class B digital apparatus.
- * For detailed device specifications, visit the Samsung website.



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Checking the Components

1 Model Name	QB13R-M / QB13R-TM	
2 VESA screw hole specs (A * B) in millimeters	100 x 100	
3 C	5-7 mm (0.5-0.7 cm)	
4 Standard Screw	M4	
5 Quantity	4	

Contact SAMSUNG WORLD WIDE

Website: <http://www.samsung.com>

Country/Area	Customer Care Centre
ALBANIA	45620202
AUSTRIA	0800 72 67 864 (0800-SAMSUNG)
BELGIUM	02-201-24-18
BOSNIA	55233999
BULGARIA	0800111 31 – 6e3nnaTeH 3a BOILIKII oneparopm *3000 – lleHa Ha eAHH rpaAcHm paarosop HMI alOpeit Tapfricbara Ha mo6mnHHAT oneparop 09:00 018:00 – n0Heite/IHHK ACI ilerbH
CROATIA	72726786
CYPRUS	8009 4000 only from landline, toll free
CZECH	800 – SAMSUNG (800-726786)
	Samsung Electronics Czech and Slovak, s.r.o. V Parku 2323/14,148 0 0 -Praha 4
DENMARK	70701970
ESTONIA	800-7267
FINLAND	030-6227 515
FRANCE	148630000
GERMANY	61967755577
GREECE	80111-SAMSUNG (80111 726 7864) only from land line (+30) 210 6897691 from mobile and land line
HUNGARY	0680SAMSUNG (0680-726-7864)
IRELAND (EIRE)	818717100
ITALIA	800-SAMSUNG (800.7267864)

Country/Area	Customer Care Centre
KOSOVO	38403090
LATVIA	8000-7267
LITHUANIA	8-800-77777
LUXEMBURG	26103710
MONTENEGRO	20405888
NETHERLANDS	889090100
NORTH MACEDONIA	23207777
NORWAY	21629099
POLAND	801172-678* * (optata wedtug taryfy operatora)
PORTUGAL	210 608 098 Chamada para a rede fixa national Dias uteis das 9h as 20h
ROMANIA	0800872678 – Apel gratuit *8000 – Apel tarifat in retea Program Call Center Luni – Vineri: 9 AM – 6 PM
SERBIA	113216899
SLOVAKIA	0800 – SAMSUNG (0800-726 786)
SLOVENIA	080 697 267 (brezplatha tevilka)
SPAIN	911750015
SWEDEN	0771-400 300
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UKRAINE	0-800-502-000



Patentlist.hevcadvance.com



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QB13R FHD Small Signage Display, QB13R, FHD Small Signage Display, Small Signage Display, Signage Display

References

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- [S Digital Signage Displays | Commercial Displays | Samsung Business | US](#)

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